

Product Schedule: TimeIQ

This schedule attaches to the FaolaniQ Terms and Conditions, published at <https://faolaniq.com/legal>. If they conflict, this schedule wins for TimeIQ.

Payment is collected by Faolan Consulting (Pty) Ltd on behalf of FaolaniQ (Pty) Ltd.

#	Item	TimeIQ
1	What it is	Timesheet intelligence: automated time capture, auto-drafted timesheets and real-time utilisation dashboards
2	Sale mode	A. Subscription, per named seat per month, at verdandi.faolaniq.app
3	Price per seat per month	Core R296 : auto-capture, auto-drafted timesheets, standard integrations, single-entity billing. Pro R370 : Core plus approval workflows, PMO and P6 schedule integration, team analytics and roll-up reporting. Enterprise R444 : Pro plus SSO and SCIM, custom automation rules, multi-entity consolidated billing, dedicated onboarding, priority support. VAT: see Terms and Conditions clause 6.1
4	Free trial	14 days. No card needed. No automatic charge when the trial ends. At the end of the trial your account pauses: you can read your data but cannot add time. Choose a tier to continue; if you do not choose, we offer Core
5	Term, billing and cancellation	Monthly in advance, per named seat, until cancelled. Add seats at any time; they are charged pro rata to the next billing date. Cancel at any time in Billing, effective at the end of the paid month
6	First-month guarantee	If you are not satisfied, cancel within 7 days of your first paid charge and we refund that charge in full. Once per organisation (Refund and Cancellation Policy section 6)
7	Your staff's data (POPIA)	You are the responsible party for information TimeIQ captures about your staff. FaolaniQ processes it only on your instructions, as your operator, under the FaolaniQ operator terms published at https://faolaniq.com/legal . Before you switch capture on, you must tell your staff what is captured and why (POPIA section 18), and consult them or their representatives where you are required to. Your time data is never used to train shared models
8	Service levels	No service level is committed on the website. Enterprise customers may agree service levels on an order form
9	Support	Email to info@faolaniq.com , business days. Enterprise: priority support and dedicated onboarding within 10 business days of payment, or as the order form says
10	Beta features	Features marked "beta" work but may change. We say what is beta before you buy
11	Product-specific limits	Seats are personal. One seat per named user. Seats may be reassigned only when a user leaves the role
12	Data use beyond your service	None. Coded benchmarking does not apply to TimeIQ data unless you agree in writing
13	On ending	Export your timesheets and reports within 30 days. Then we delete the data, subject to legal retention duties

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